



Roadmap to Recovery for Nevada

Appliance and Furniture Showrooms



Employees & Customers

Mandatory*

- Ensure minimum 6 feet between people; if not possible, install barriers. Place markers to indicate 6 feet.
- Employers must perform daily symptom assessment of employees.**
- Require employees to stay home if symptomatic.
- Require frequent and thorough hand washing, including providing workers, customers, and worksite visitors with a place to wash their hands. If soap and running water are not immediately available, provide alcohol-based hand sanitizer.
- Face coverings are required for employees.
- Handshakes, high fives, hugs, first and elbow bumps and other greetings are not allowed.

Recommended Best Practices*

- Provide hand sanitizer stations to customers.
- Stagger or limit arrivals of employees and customers.
- Assign one sales representative only to a customer.
- Post informational signs regarding social distancing, facial coverings, and what to do if symptomatic.
- Train staff on new operation plan.
- Consider allowing employees to enter through a separate door than customers.
- Encourage customers to wear facial coverings.

Shift Pattern

- Alternate shift changes.
- Stagger lunch and break times.

- Split into sub-teams, limit contact across sub-teams.
- Enact standards for different aspects of the business and teams (e.g. delivery, fleet, warehouse).

Shared Spaces/ Showroom/ Workstations

- Number of customers in showroom areas may not exceed 50% of the area's listed fire code capacity.
- Daily deep disinfection of high contact surfaces (e.g. door handles, light switches, seats, railings, cabinetry handles, appliance handles, toilets, countertops, phones, tables, etc.).
- Space showroom floor to allow for distancing.
- Staff meetings should be limited to 10 employees with social distancing protocols.
- Limit the number of people in an elevator, if applicable.
- Do not use communal water fountains.
- Use fabric sanitizer for all soft goods.
- Use mattress protectors for the mattresses.
- Provide bedding for each customer to use to test mattresses.

- Close gathering spaces, if possible, or conduct regular cleanings.
- Consider virtual meetings over in-person meetings.
- Limit shared spaces to one team or customer group at a time.
- Limit item sharing.

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work and follow CDC guidelines.
- Contact the local health district about suspected cases or exposures. Employers should maintain the confidentiality of employee health information.
- Shutdown any facility for deep cleaning and disinfection, if possible.
- Use disinfectants outlined on [EPA List N](#).

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.

**Daily symptom assessment should include monitoring for fever, cough and trouble breathing.

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Roadmap to Recovery for Nevada

Auto Dealerships



Mandatory*

Recommended Best Practices*

Employees, Distributors & Guests

- Ensure minimum 6 feet between people; if not possible, install barriers.
- Employers must perform daily symptom assessment of employees.**
- Require employees to stay home if symptomatic.
- Require frequent and thorough hand washing, including providing workers, customers, and worksite visitors with a place to wash their hands. If soap and running water are not immediately available, provide alcohol-based hand sanitizer.
- Stagger or limit arrivals of employees and guests.
- Face coverings are required for employees.
- Test drives should be limited to the customer and the customer's household members, and vehicles should be sanitized after each test drive.

- Train staff on new operation plan.
- Post informational signs regarding social distancing, facial coverings, and what to do if symptomatic.
- Face coverings are recommended for all customers and guests.
- Wear disposable latex or nitrile gloves when handling paperwork.

Shift Pattern

- Change shift patterns (e.g. fewer shifts).
- Stagger lunch and break times.

- Split into sub-teams, limit contact across sub-teams.
- Personnel should work from home if possible.

Physical Spaces/ Workstations

- Ensure a minimum of 6 feet between people, adjust floor plan for tables – they must be 12 feet apart.
- Daily deep disinfection of high contact surfaces (e.g. door handles, light switches, seats, railings, cabinetry handles, appliance handles, toilets, countertops, phones, tables, etc.).
- Space factory floor to allow for distancing.
- Regularly disinfect all high-touch surfaces inside facilities.
- Number of customers in showroom areas may not exceed 50% of the area's listed fire code capacity.

- Close gathering spaces, if possible, or conduct regular cleanings.
- Provide hand sanitizer dispensers.

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work and follow CDC guidelines.
- Contact the local health district about suspected cases or exposures. Employers should maintain the confidentiality of employee health information.
- Shutdown any facility for deep cleaning and disinfection, if possible.
- Use disinfectants outlined on [EPA List N](#).

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.

**Daily symptom assessments should include monitoring for fever, cough, and trouble breathing.

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**NEVADA
HEALTH
RESPONSE**

Roadmap to Recovery for Nevada

Retail & Consumer Services



Mandatory*

Recommended Best Practices*

Employees

- Ensure minimum 6 feet between people; if not possible, install barriers.
- Face coverings are required for all employees, unless not advisable by a healthcare professional, against documented industry best practices, or not permitted by federal or state laws/regulations.
- Employers must perform daily symptom assessment of employees.**
- Require employees to stay home if symptomatic.
- Require frequent and thorough hand washing, including providing workers, customers, and worksite visitors with a place to wash their hands. If soap and running water are not immediately available, provide alcohol-based hand sanitizer.
- Clean high-touch items after each use (e.g. carts, baskets).

- Group employees by shift to reduce exposure.
- Place hand sanitizer stations in high-contact locations.
- Post information signs regarding social distancing, facial coverings, and what to do if symptomatic.

Customers & Guests

- Ask customers and guests not to enter symptomatic.
- Stagger entry of customers and guests.

- Face coverings are recommended while shopping or visiting.
- Health questionnaire for symptoms at entry point.
- Provide face coverings upon entry.
- Where possible, accept customers by appointment only.
- Consider suspending return policies.
- Place hand sanitizer stations in high-contact locations.
- Specify hours for at-risk populations (e.g., elderly).

Physical Spaces

- Ensure minimum 6 feet between people; if not possible, install barriers.
- Daily deep disinfection of high contact surfaces (e.g. door handles, light switches, seats, railings, cabinetry handles, appliance handles, toilets, countertops, phones, tables, etc.).
- Discontinue self-service food stations, product samples.
- Establish maximum occupancy of 50% of fire code.
- Food courts remained closed.

- Close once a week for deep cleaning.
- Maximize available checkout space to promote social distancing (e.g. space customer lines with floor markers, use alternative registers).
- Use contactless payments where possible.
- Increase capacity for delivery and curb-side pickup.
- Clean merchandise before stocking.

Confirmed Cases

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- Shutdown any facility for deep cleaning and disinfection, if possible
- Use disinfectants outlined on [EPA List N](#).

- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
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